



i-Sprint Global Partner Portal User Guide

Grow Your Business with i-Sprint

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SSO

IAM



Adaptive
Authentication

Cyber Security

LOGIN PAGE

2FA/ MFA

Mobile Security

E2EE



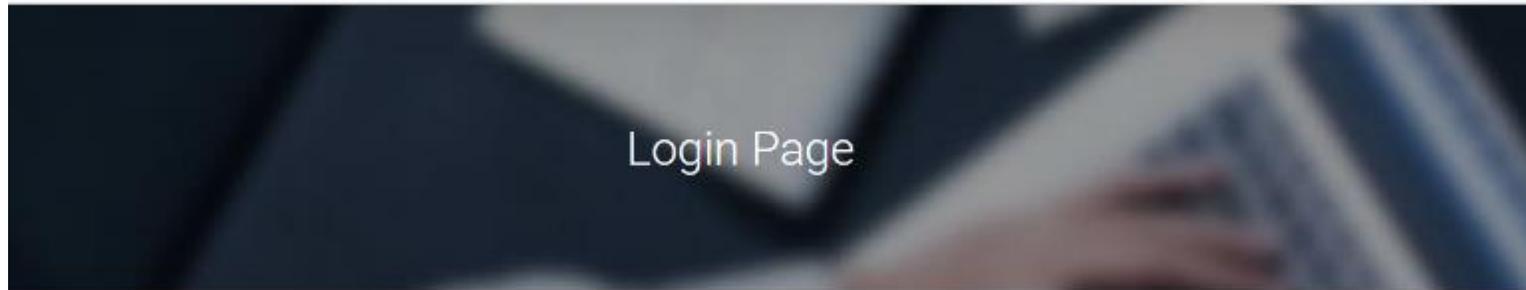


Login Page

Log in URL: <https://www.i-sprint.com/portal/login-page/>



IAM Products ▾ Product Authentication ▾ Solutions ▾ Resources ▾ Partners ▾ Customers ▾ Newsroom ▾ Company ▾ Support 🔍



Username:

Password:

I'm not a robot 

Remember Me

LOG IN

[Lost your password?](#)

Please

- key in your username
- key in your password
- tick 'I'm not a robot'
- press log in

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HOME PAGE

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Home Page



→ **Main Menu**
→ **Quick return to Partner Portal Page**



Welcome demo user!!



→ **Partner Portal Sub Menu**

- **My Account** – To view your individual and company profile
- **Resources** – To download resources such as brochure, case studies, white papers and videos
- **Deal Registration** – To register deal via online form
- **FAQ** – To view frequent asked questions
- **Support** – To view the latest software maintenance services information.
- **i-Sprint University** – To access to e-learning portal

→ **(A) Rotating Banners** – featured products/ recognition
(B) i-Sprint News – Latest news
(C) Highlights – featured blogs, solution
(D) Activities – i-Sprint event/ partner event
(E) New Materials – video/ brochure/ case studies and more available for view and download

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MY ACCOUNT PAGE

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CHANGE PASSWORD

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E2EE





Change Password

Global Partner Portal

Your password can be changed via My Account > My Profile Page

There are two ways to change password

1. Type in your preferred password combination of at least 8 characters long, then press "Update" button to save.

New Password

Confirm New Password

2. Press the "Generate Password" button to let the system suggest a new password for you. The new password will be show beside the "Generate Password" button as highlighted in yellow. After that press "Update" button to save.

New Password

Confirm New Password

Generate Pass

Home | My Account

- My Profile
- My Company

Login

demo:usr
Login cannot be changed

Email*

First Name

Last Name

Company Profile

Prefix

Job Title

Department

Direct Number

Mobile Number

Country

New Password

Confirm New Password

Generate Password

Strength Indicator

Min - The password
- Should be at least 8 characters long
- Must trigger the 10y+ visual level on the strength indicator

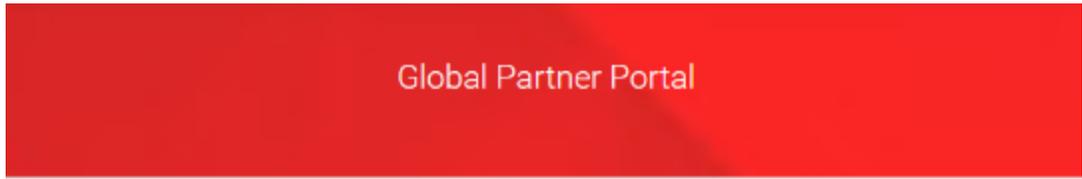
UPDATE



RESOURCES



Download Page



(A) Home Resources

- (B)
- All Resources
 - Brochures
 - UAS
 - USO
 - UAM
 - UCM
 - YESsafe
 - SecurLogin
 - Whitepapers/ Reports
 - Case Studies
 - UAS
 - USO
 - UAM
 - Videos
 - i-Sprint Templates
 - Webinar Videos

(D) ADD FILTER

(E) Bulk Action APPLY

(C) 25 Items 1 2 3 ... 14

	Filename	Size	Upload Date
<input type="checkbox"/>	AccessMetrix UAM-Full.pdf AccessMetrix brochure [Download] [Link]	284.7 K	06/07/2017 2:48:09 PM
<input type="checkbox"/>	AccessMetrix UAS E21A-Full.pdf AccessMetrix brochure [Download] [Link]	329.62 K	06/07/2017 2:48:11 PM
<input type="checkbox"/>	AccessMetrix UAS OOB-Full.pdf AccessMetrix brochure [Download] [Link]	135.48 K	06/07/2017 2:48:13 PM
<input type="checkbox"/>	AccessMetrix UAS Overview-Full.pdf AccessMetrix brochure [Download] [Link]	801.8 K	06/07/2017 2:48:16 PM
<input type="checkbox"/>	AccessMetrix USO-Full.pdf AccessMetrix brochure [Download] [Link]	482.27 K	06/07/2017 2:48:22 PM
<input type="checkbox"/>	AccessMetrix USSO-Full.pdf AccessMetrix brochure [Download] [Link]	450.04 K	06/07/2017 2:48:24 PM
<input type="checkbox"/>	YESsafe Tables-Full.pdf YESsafe product brochures YESsafe	400.82 K	06/07/2017 3:04:01 PM
<input type="checkbox"/>	i-Sprint Trust Without Boundaries-How financial institutions secure identity while leveraging mobility and the cloud 2015 October.pdf i-Sprint Whitepapers/ Reports	1.05 MB	06/07/2017 4:32:16 PM

- (A) Home – Go back to portal home page
- (B) You can view the available materials by
 - All resources
 - Brochures
 - Whitepapers
 - Case Studies
 - Videos
 - Templates
 - Webinar Videos
- (C) Search - Type in key word(s) in the search field and press the “magnifying glass icon” to search.
- (D) Add Filter – You can filter the materials by category, tag or date
- (E) Bulk Action – You can select multiple materials to download together by choosing “download” from bulk action tab

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DEAL REGISTRATION PAGE





Deal Registration Page



[Home](#) | Deal Registration

i-Sprint encourages our partners to register the deal(s) you are working on with us. By registering your deals with i-Sprint, we can work closely with you to provide holistic offers and competitive pricing for potential customers. During the registered deal hold period (3 months), i-Sprint assures that the channel partner will be the only authorized party to sell the mentioned i-Sprint services/products to the registered prospect.

Please submit your deal via the online deal registration form.

DEAL REGISTRATION FORM

Partner Information

Company Name (Partner)*

Location*

Role Registration*

Job Title*

Email*

Mobile Phone Number*

Prospect Information

Company Name (Prospect)*

Location*

Address*

Website*

Industry*

Person In Charge*

Job Title*

Email*

Office Number* Mobile Number*

Fill in the online form and press “Submit Form”.
Your i-Sprint representative will get in touch with you on your deal registration.

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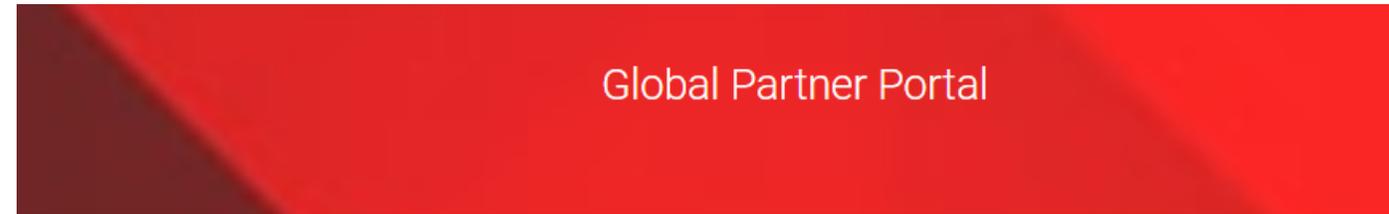
E2EE

FAQ PAGE





FAQ Page



[Home](#) | [FAQ](#)

F.A.Q > Frequently Asked Questions

Click the “+” button to view information



- Q: Where can I find the user guide for this portal?
- Q: Can I edit my company name and other information?
- Q: Is there an online form for deal registration?
- Q: How can I find out the list of deal I have registered with i-Sprint?
- Q: I am unsure of who is my i-Sprint account representative, how can I find it out?
- Q: Who can I contact for portal issue/ feedback?



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SUPPORT PAGE



Support Page

Global Partner Portal

Home | Support

LOGIN TO SUPPORT PORTAL

Software Maintenance and Support Services

i-Sprint's Global Software Maintenance and Support Services ("GSS") defines the scope of maintenance and support services ("Maintenance Services") agreed between i-Sprint Innovations Pte Ltd or its group of companies ("i-Sprint") and Customer for i-Sprint's software product and solution offerings, namely, AccessMatrix, AccessReal, and YESsafe.

The GSS and i-Sprint's end-user software license agreement ("EULA") both form an integral part of the applicable agreements between i-Sprint and Customer.

Technical support may no longer be offered for non-shipping versions of any of i-Sprint's software products. i-Sprint reserves the right to revise the product support policy, at any time, without prior notice.

This page consists of the following tabs

- [General Announcement](#) – contains the latest update on product and security related information
- [AccessMatrix Product Lifecycle](#) – contains the announcement of Product Lifecycle for various i-Sprint AccessMatrix software versions.
- [AccessMatrix Product Release & Support](#) – contains information on product defect support, end of mainstream support and AccessMatrix Supported Platform Documents
- [Services & Legal/ Support Documents](#) – contains the service, legal and support documents
- [Disclaimer](#)

- General Announcement
- AccessMatrix Product Lifecycle
- AccessMatrix Product Release & Support
- Services & Legal / Support Documents
- Disclaimer

This page contains the latest update on product and security related information

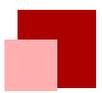
Apache Java Logging Library Log4j2 Vulnerabilities and Mitigation (CVE-2021-44228, CVE-2021-45046, CVE-2021-45105)

This page provides you with

- announcement on product and security related information
- product lifecycle for software versions
- software maintenance and support services information
- services & legal/ support documents
- disclaimer



I-SPRINT UNIVERSITY



i-Sprint University

The screenshot displays the i-Sprint University website. At the top left is the i-Sprint University logo with a 'Courses' dropdown menu. At the top right, it says 'You are not logged in. (Log In)'. The main content area features a 'WELCOME to' message followed by a description of the e-learning ecosystem. A login form titled 'Access to the platform' is overlaid on the right, containing fields for 'Username' and 'Password', a 'Log in' button, and links for 'Forgotten your username or password?' and 'New account'. Below the main content are four navigation cards: 'e-Learning Platform' (integrated digital education and training platform), 'Classroom Training' (instructor-led training at i-Sprint's Training Centre), 'Onsite Training' (instructor-led customized training onsite at customer/partner premises), and 'Check Out Courses' (view the list of courses being offered) with a 'Read More' button.

i-Sprint University is i-Sprint's e-learning platform. To access this platform, please check with your i-Sprint Representative. If you do not know your i-Sprint Representative, please go to My Account Tab and click on My Company Tab to view.

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CONTACT US



Contact Us



If you have any questions on the partner portal, please do email partner@i-sprint.com for assistance.

i-Sprint
Trust without Boundaries

Thank You!



www.i-sprint.com



enquiry@i-sprint.com



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[/iSprintInnov](https://twitter.com/iSprintInnov)



[/company/i-sprint-innovations](https://www.linkedin.com/company/i-sprint-innovations)