

# i-Sprint Global Partner Portal User Guide

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**Grow Your Business with i-Sprint**





# LOGIN PAGE

# Login Page

Log in URL: <http://www.i-sprint.com/portal/login-page>



Products ▾ Solutions ▾ Resources ▾ Partners ▾ Customers Newsroom ▾ Company ▾ SUPPORT 🔍

## Login Page

Username:

Password:

☐ I'm not a robot 

☐ Remember Me

[Lost your password?](#)

### Please

- key in your username
- key in your password
- tick 'I'm not a robot' before press log in
- reset your password

If you encounter any login issues,  
please email to  
[marketing-sg@i-sprint.com](mailto:marketing-sg@i-sprint.com)



# HOME PAGE

# Home Page



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← Partner Portal Main Menu

Global Partner Portal

Hi Test i-Sprint!

My Account | Download | Deal Registration | FAQ | Support

← Partner Portal Sub Menu

- My Account – To view your individual and company profile
- Download – To download resources such as brochure, case studies, white papers and videos
- Deal Registration – To download the latest deal registration form
- FAQ – To view frequent asked questions
- Support – To view the latest software maintenance services information.



## i-Sprint News



World Anti-Counterfeit Day 2019 - What can Businesses Do Against the Counterfeit Market?



i-Sprint featured as one of the most trusted authentication solution providers 2019



The annual 315 Consumer Rights Day

MORE NEWS

## Product Highlights

- AccessReal for Print
- Securlogin 2FA Cloud Solution
- i-Sprint Mobile Token for SWIFT



## ACCOUNT PAGE

# Account Page

The screenshot shows the i-Sprint Global Partner Portal account page. The 'My Profile' tab is selected and highlighted with a red box. The page displays a user profile with the following fields:

Field	Value
Avatar	
Login	demouser
Email	marketing4@i-sprint.com
First Name	demo
Last Name	user
Prefix	Mr

An arrow points to the 'My Profile' tab.

Your personal profile tab

The screenshot shows the i-Sprint Global Partner Portal account page. The 'My Company' tab is selected and highlighted with a red box. The page displays a company profile with the following fields:

Field	Value
Company Name	Test i-Sprint
Company Address	Blk 533 Bedok
Postal Code	4952633
Telephone	+65 9125 6358
Fax	+65 9125 6359
Website	www.i-sprint.com

An arrow points to the 'My Company' tab.

Your company profile tab

Currently you are able to edit your personal profile but if you need to amend company profile, please email the change request to [marketing-sg@i-sprint.com](mailto:marketing-sg@i-sprint.com)





## DOWNLOAD PAGE



# Download Page



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Global Partner Portal





Home | Download (1)

- All Resources
- Brochures
- Whitepapers/ Reports
- Case Studies
- Videos
- i-Sprint Templates

(3)

(4)

60 items 1 2 3 ... > >>

<input type="checkbox"/>	Filename	Size	Uploaded Date	Downloaded
<input type="checkbox"/>	 <a href="#">AccessMatrix UAS E2EE.pdf</a> AccessMatrix UAS E2EE AccessMatrix   E2EE   UAS	848.03 K	07/06/2017 12:20 PM	23/06/2017 3:20 PM
<input type="checkbox"/>	 <a href="#">AccessReal-Full.pdf</a> accessreal brochure AccessReal	477.47 K	07/06/2017 2:40 PM	23/06/2017 3:20 PM
<input type="checkbox"/>	 <a href="#">AccessMatrix UAM-Full.pdf</a> accessmatrix brochure AccessMatrix   UAM	284.7 K	07/06/2017 2:48 PM	23/06/2017 3:20 PM
<input type="checkbox"/>	 <a href="#">AccessMatrix UAS E2FA-Full.pdf</a> accessmatrix brochure AccessMatrix   E2FA   UAS	329.62 K	07/06/2017 2:48 PM	07/09/2017 3:35 PM

(2)

(1) You can view the available materials by

- All resources
- Brochures
- Whitepapers/ Reports
- Case Studies
- Videos
- i-Sprint Templates

(2) Search

You can search the page by typing key words in this field.

(3) Add Filter

You can filter the materials by category, tag or date.

(4) Bulk Action - Download

You may select multiple materials, choose download from bulk action field and key Apply to download selected materials in one click.



## DEAL REGISTRATION PAGE

# Deal Registration Page



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## Global Partner Portal

### Home | Deal Registration

i-Sprint encourages all our partners to register the deal(s) you are working on with us. With your deal registered with i-Sprint, we can work closely with you to provide holistic offers and competitive pricing for the potential customer. During the registered deal valid period (3 months), i-Sprint assures that the channel partner will be the only authorized party to sell the mentioned i-Sprint services/products to the registered prospect.

Please click [here](#) to download the deal registration form. Once filled, kindly email the form to your account representative.

Currently, online registration of deal is not available. To submit your deal to i-Sprint, please download the form from this page and email to your account representative.



## F.A.Q PAGE

# F.A.Q Page



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## Global Partner Portal

[Home](#) | [FAQ](#)

### F.A.Q > Frequently Asked Questions

– Q: Where can I find the user guide for this portal?

You may click [here](#) to view and download the user guide.


+ Q: Can I edit my company name and other information?

+ Q: Is there an online form for deal registration?

+ Q: How can I find out the list of deal I have registered with i-Sprint?

+ Q: I am unsure of who is my i-Sprint account representative, how can I find it out?

+ Q: Who can I contact for portal issue/ feedback?

Click the  button to view the answer



# SUPPORT PAGE


# Support Page



## Global Partner Portal

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### Software Maintenance and Support Services

 [SUPPORT PORTAL SIGN-IN](#)

i-Sprint's Global Software Maintenance and Support Services ("GSS") defines the scope of maintenance and support services ("Maintenance Services") agreed between i-Sprint Innovations Pte Ltd or its group of companies ("i-Sprint") and Customer for i-Sprint's software product and solution offerings, namely, 'AccessMatrix', 'AccessReal', and 'YESsafe'.

The GSS and i-Sprint's end-user software license agreement ("EULA") both form an integral part of the applicable agreements between i-Sprint and Customer.

Technical support may no longer be offered for non-shipping versions of any of i-Sprint's software products. i-Sprint reserves the right to revise the product support policy, at any time, without prior notice.

Product Release & Support

Announcement

Disclaimer

AccessMatrix

Note: \* Maintenance Services subscription is required

Product Version	Product Defect Support	Product Technical Support	Product Released	End of Mainstream Support
5.6.4	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 6409]: 15-Jun-2019	To Be Announced
5.6.3	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 6308]: 19-Feb-2019	28-Feb-2022
5.6.2	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 6214]: 22-Oct-2018	31-Oct-2021

This page provides you with the latest software maintenance and support services information





# Thank You!



[www.i-sprint.com](http://www.i-sprint.com)



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