

i-Sprint Global Partner Portal User Guide

Grow Your Business with i-Sprint

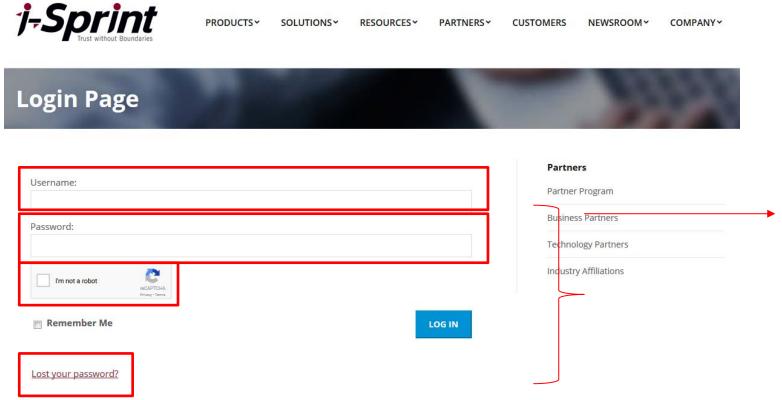




LOGIN PAGE

Login Page

Log in URL: http://www.i-sprint.com/portal/login-page



Please

- key in your username
- key in your password
- tick 'I'm not a robot' before press log in
- reset your password

If you encounter any login issues, please email to

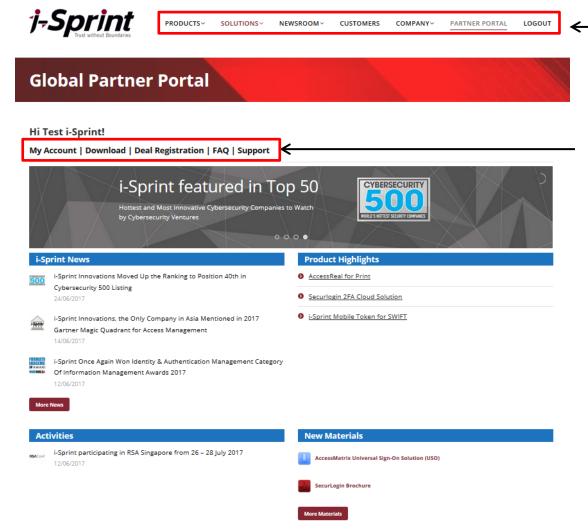
marketing-sg@i-sprint.com





HOME PAGE

Home Page



Partner Portal Sub Menu

 My Account – To view your individual and company profile

Partner Portal Main Menu

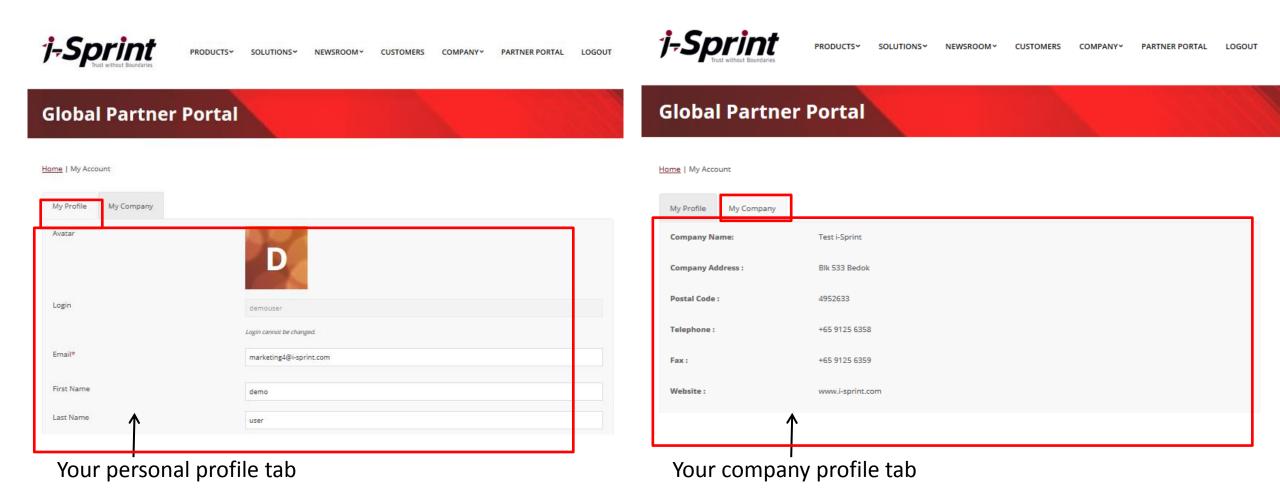
- Download To download resources such as brochure, case studies, white papers and videos
- Deal Registration To download the latest deal registration form
- FAQ To view frequent asked questions
- Support To view the latest software maintenance services information.





ACCOUNT PAGE

Account Page



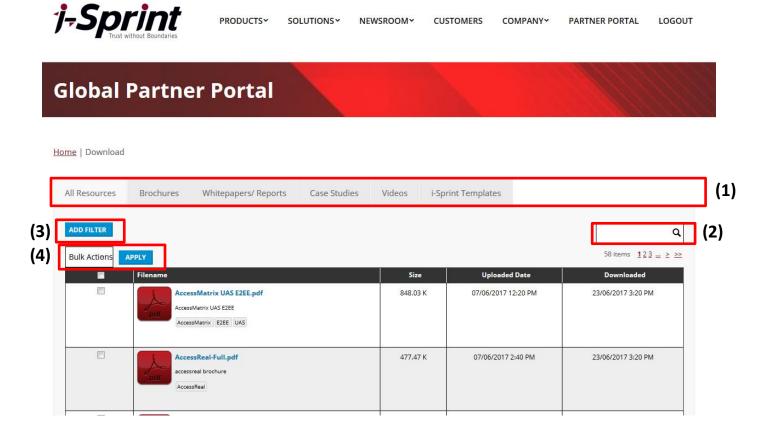
Currently you are able to edit your personal profile but if you need to amend company profile, please email the change request to marketing-sg@i-sprint.com





DOWNLOAD PAGE

Download Page



- (1) You can view the available materials by
 - All resources
 - Brochures
 - Whitepapers/ Reports
 - Case Studies
 - Videos
 - i-Sprint Templates
- (2) Search
 You can search the page by typing key words in this field.
- (3) Add Filter

 You can filter the materials by category,
 tag or date.
- (4) Bulk Action Download
 You may select multiple materials, choose download from bulk action field and key Apply to download selected materials in one click.





DEAL REGISTRATION PAGE

Deal Registration Page



PRODUCTS~

SOLUTIONS

NEWSROOM~

CUSTOMERS

COMPANY~

PARTNER PORTAL

LOGOUT

Global Partner Portal

Home | Deal Registration

i-Sprint encourages all our partners to register the deal(s) you are working on with us. With your deal registered with i-Sprint, we can work closely with you to provide holistic offers and competitive pricing for the potential customer. During the registered deal valid period (3 months), i-Sprint assures that the channel partner will be the only authorized party to sell the mentioned i-Sprint services/products to the registered prospect.

Please click here to download the deal registration form. Once filled, kindly email the form to your account representative.

Currently, online registration of deal is not available. To submit your deal to i-Sprint, please download the form from this page and email to your account representative.







F.A.Q PAGE

F.A.Q Page



PRODUCTS~

SOLUTIONS ~

NEWSROOM ~

CUSTOMERS

COMPANY~

PARTNER PORTAL

LOGOUT

Global Partner Portal

Home | FAQ

Click the "+" button to view the answer

F.A.Q > Frequently Asked Questions

— Q: Where can I find the user guide for this portal?

You may click here to download the user guide.

- Q: Can I edit my company name and other information?
- Q: Is there an online form for deal registration?
- Q: How can I find out the list of deal I have registered with i-Sprint?
- Q: I am unsure of who is my i-Sprint account representative, how can I find it out?
- Q: Who can I contact for portal issue/ feedback?







SUPPORT PAGE

Support Page



PRODUCTS:

SOLUTIONS~

NEWSROOM~

CUSTOMERS

COMPANY

PARTNER PORTAL

Support

Home | Support

Software Maintenance and Support Services

Support Portal Sign-In

LOGOUT

i-Sprint's Global Software Maintenance and Support Services ("GSS") defines the scope of maintenance and support services ("Maintenance Services") agreed between i-Sprint Innovations Pte Ltd or its group of companies ("i-Sprint") and Customer for i-Sprint's software product and solution offerings, namely, 'AccessMatrix', 'AccessReal', and 'YESsafe'.

The GSS and i-Sprint's end-user software license agreement ("EULA") both form an integral part of the applicable agreements between i-Sprint and Customer.

Technical support may no longer be offered for non-shipping versions of any of i-Sprint's software products. i-Sprint reserves the right to revise the product support policy, at any time, without prior notice.

Support Lifecycle

Disclaimer

AccessMatrix

Note: * Maintenance Services subscription is required

Product Version	Product Defect Support	Product Technical Support	Product Released	End of Mainstream Support
5.5.0	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 5008]: 23-Jan-2017	To Be Decided
5.4.2	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 4208]: 04-Nov-2016	30-Nov-2019
5.4.1	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 4108]: 20-Jul-2016	31-Jul-2019
5.4.0	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 4011]: 24-Feb-2016	28-Feb-2019
5.3.4	Correct and test defects to determine best solution; Provide workarounds if possible	Supported*	GA [Build 3406]: 30-Sep-2015	30-Sep-2018

This page provides you with the latest software maintenance and support services information



Thank You!





enquiry@i-sprint.com





411

in/company/i-sprint-innovations